

FIG. 2

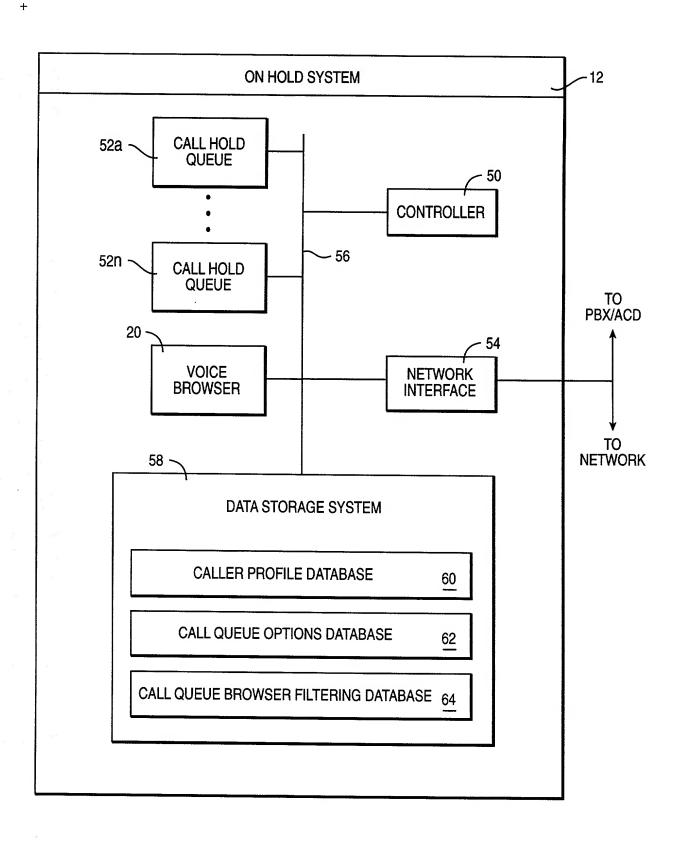


FIG. 3

CALL HOLD QUEUE - MODEMS

PLEASE SELECT ONE OF THE FOLLOWING OPTIONS:

- 1 FREQUENTLY ASKED QUESTIONS ABOUT MODEMS [HELP/FAQ/MODEMS]
- 2 DIRECTIONS FOR TESTING A MODEM
 -> OPTIONS FOR TYPES OF MODEMS

CALL HOLD QUEUE - NETWORK

PLEASE SELECT ONE OF THE FOLLOWING OPTIONS:

- 1 FREQUENTLY ASKED QUESTIONS ABOUT MODEMS [HELP/FAQ/NETWORKS]
- 2 DIRECTIONS FOR CONNECTING TO A NETWORK [HELP/DIRECTIONS/NETWORKS]
- 3 TIPS FOR SPEEDING UP A NETWORK CONNECTION [HELP/SPEED/NETWORKS]

FIG. 4

- 72

70

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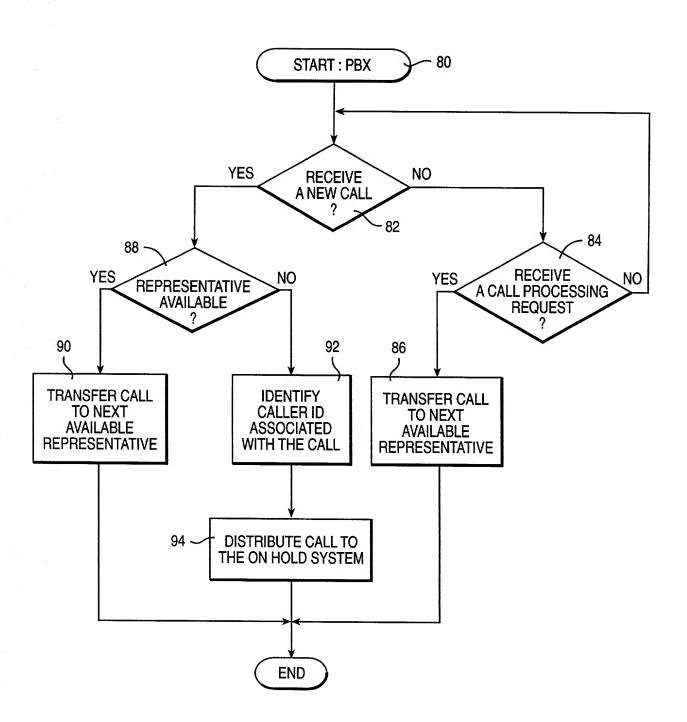


FIG. 5

